

Search Instructions EPO Plan

Note: EPO members will utilize Anthem's Prudent Buyer Large Group Network to select medical providers for all covered services. The EPO Plan affords no coverage for Non-network providers. Any charges by an out-of-network provider are the sole responsibility of the member. It is the responsibility of the member to confirm that the provider is In-network. (True emergency medical conditions treated as In-Network until patient stabilized.) For further clarification, please refer to the Summary Plan Description available at www.ggusd.us/insurance. You may also contact EBA&M at 855-322-7606 with the provider's Tax ID to verify provider contract.

EPO Instructions to search for network providers:

- Go to www.ebam.com
- Click on **Members**
- Click on **Find a Provider**
- Scroll down to find **Visit GGUSD Plan** and click on the box
- Click on **EPO Plan**
- Click on **In-Network California** to be routed to Anthem's website
 - The plan/network should auto-populate under:
Blue Cross PPO (Prudent Buyer) – Large Group
 - I'm looking for a: [select provider type]
 - Who specializes in: **All Specialties**, or select a specialty
 - Located near: [enter city and state or zip]
 - Whose name is: (optional) [enter name]
 - Click on **SEARCH**

*** REMEMBER TO SEARCH BEFORE EVERY APPOINTMENT**

- Access the Anthem Blue Cross provider search at www.ebam.com or call EBA&M at 855-322-7606.
- Check before **EVERY** appointment as changes can occur throughout the year.
- Print your search result.
- Make sure you are seeing the provider at the exact **STREET ADDRESS** and **SUITE #** listed.
- When searching by name, keep your search broad by not indicating a specialty.
- If you have trouble finding a provider by name, try searching by location
- Stay in network- includes doctor, facility, hospital, lab, etc.